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Niš ekspres LLC is committed to the implementation and improvement of the quality management system, the environmental protection management system and the occupational health and safety management system in accordance with the requirements of laws and regulations, and according to the principles and requirements of the standards ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 which encompasses:

- Consideration of the context of the organization and harmonization of the IMS with the strategic direction of the organization
- Fulfillment of applicable legal and other requirements as well as the requirements identified by interested parties
- Management of the organization and defined responsibilities for its fulfillment, together with the established objectives of quality, environmental protection and occupational health and safety
- Continuous increase of customer satisfaction, commitment to improving quality in order to exceed customer expectations
- Achieving the highest standards relating to the quality of our services in order to satisfy the requirements and fulfill the expectations of the users of our services
- Careful selection of suppliers of materials and services and establishing long-term partnership relations with them
- Constant modernization of vehicles and equipment
- Continuous education of all employees for the purpose of improving quality, knowledge, abilities, competences and skills
- Monitoring and application of modern technologies in our processes from the aspect of quality, environmental protection and occupational health and safety
- Monitoring of environmental protection procedures for the purpose of reducing the environmental pollution, and preventing the degradation and damage to the environment in all phases of business

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- Continuous raising of ecological awareness of employees and partners as well as continuous education in order to prevent environmental pollution, preserve natural resources and improve the EMS
- Reduction of negative impact on water, soil, air and biodiversity, as well as re-examination of the impact of our activities in order to reduce greenhouse gas emissions
- Commitment to consulting and participation of all workers, as well as representatives of workers in the field of occupational safety and health
- Continuous education in order to prevent injuries, deterioration of health and improvement of the effectiveness of the occupational health and safety management system
- Continuous education for safe work at all workplaces in the organization
- Enabling the sense of security of employees, external suppliers and visitors, taking into account the nature of the work and the real hazards that exist at each workplace
- Continuous improvement of the quality of services is the basis of the Company's business strategy, which ensures the unity of all interests, long-term survival on the market and constant development in our business
- Establishing, implementing, maintaining and continuously improving the effectiveness of the IMS

Date: February 10, 2025

Director
Mirko Jovanovic